

March 19, 2020

Dear Families,

I hope this letter finds you well. I know how trying these uncertain times can be for everyone. We will get through this together and I cannot tell you how much we appreciate how wonderful you families have been!

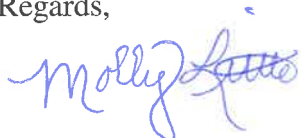
In an effort to minimize the spread of COVID-19 (coronavirus), The Office for People With Developmental Disabilities (OPWDD) is requiring a temporary suspension of visitation to our residential programs, effective immediately.

We fully recognize the emotional impact of these restrictions on our families, but it is a necessary precaution as we work to minimize transmission of COVID-19 in our community and risk to our staff and the people we serve. In an effort to balance health and safety with social and emotional needs and prevent isolation, we are offering ongoing assistance with phone calls and video chats. Please do not hesitate to reach out to us, if you are in need of assistance.

The health and safety of the entire Arc of Delaware County community remains our highest priority, especially in these extraordinary times. There are currently no confirmed cases of COVID-19 in any of our programs. We continue to monitor all guidance from local, state and federal agencies, and will stay in close communication with you about our response, as the situation develops.

Community is essential in times of crisis and we appreciate your support and understanding, as we work to sustain our connection in creative ways. As always, please do not hesitate to reach out to me with any questions. Stay well.

Regards,



Molly Little
Chief Executive Officer